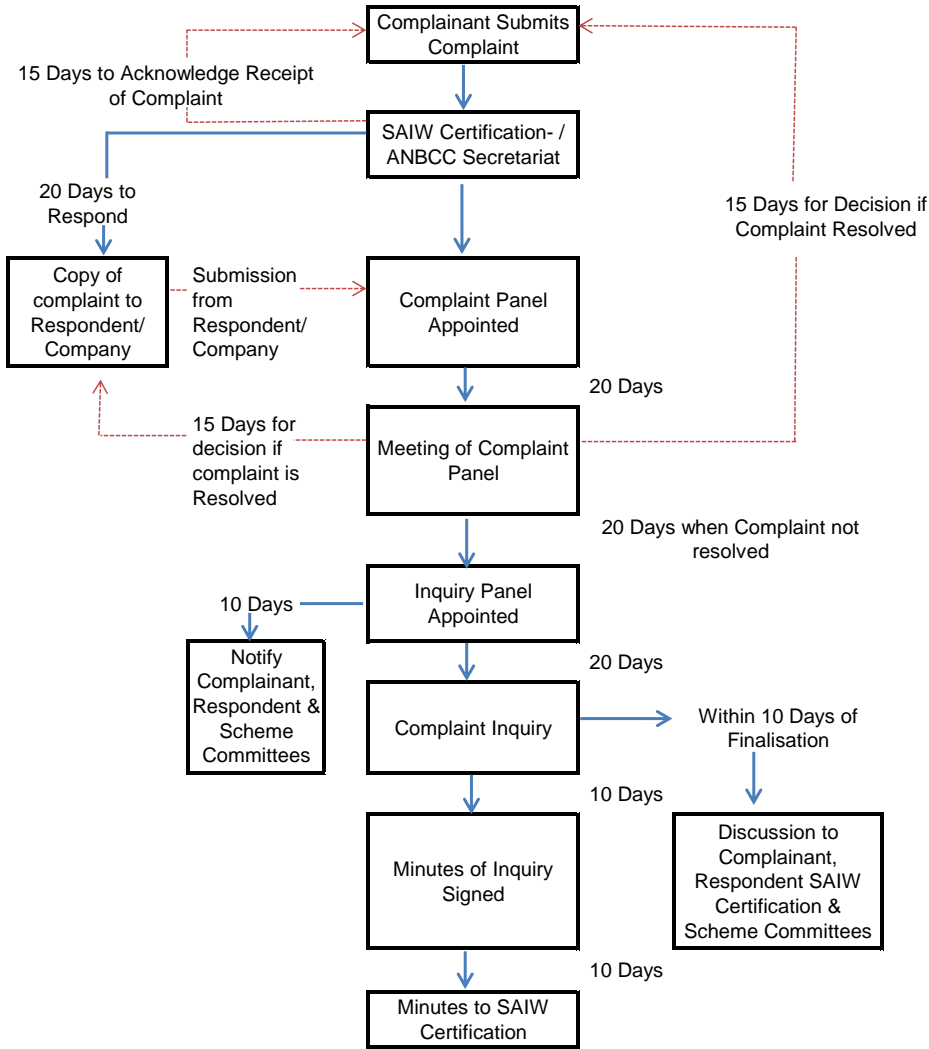




Complaint Process for Personnel and Certified Companies



NB: Please note mentioned time is an estimate only. Actual time may vary.