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Please refer to our Website ([www.saiw.co.za](http://www.saiw.co.za)) for any further information

## EXAMINATION FEEDBACK FORM

EXAM DETAILS				
TITLE				
INITIAL		REWRITE		RENEWAL
EXAM DATES				
LECTURER				
INVIGILATOR				
EXAMINER				

CANDIDATE NUMBER / NAME \_\_\_\_\_

COMPANY \_\_\_\_\_ CELL NO. \_\_\_\_\_

Dear Valued Student,

The SAIW relies on you, our valued customer, to provide us with an honest and unbiased assessment of the services provided. Your opinion is of utmost importance and shall guide SAIW management in their efforts to improve our service to industry.

Thus, please provide us with constructive feedback and feel free to indicate dissatisfaction with any of the service aspects. If you have found any service facet unacceptable (⊖), please make a suggestion as to how the particular service component can be improved.

This assessment is to aid the institute in complying with the requirements of all industrial participants, and will not in any manner be misconstrued or affect a student's standing on the course and to this extent the candidate is free to stay anonymous should they so require.

Your assistance is sincerely appreciated

Kind regards

SAIW Management

## COURSE FEEDBACK (Issued after training course is completed)

Please rate the following aspects based on the scale indicated.  
Please make suggestions where aspects were found to be unacceptable.

Unacceptable ☹️

Acceptable 😐

Excellent 😊

Course Aspect	☹️	😐	😊
1. Pre-exam interaction & information availability, via website, telephonically, printed media, etc.			
2. Invigilator / Examiner communication skills, knowledge transfer, interaction with students,			
3. Was the Invigilator present during the examination?			
4. Was examination rules & instructions provided and clearly understood?			
5. Was all the examination aspects covered during the training course?			
6. Was the examination questions clear and understandable?			
7. Was the invigilator available during the examination and able to suitably address problems raised?			
8. Was enough time provided for the examination			
9. Was all examination material / hand-outs provided and in good quality?			
10. Equipment, samples & consumables (if applicable)			
11. Venue			
12. Canteen services			
13. Was the examination fair?			

### ADDITIONAL COMMENTS / REMARKS / OBSERVATIONS


### SUGGESTIONS FOR SERVICE IMPROVEMENT


<b>SIGNATURE</b>		<b>DATE</b>	
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